

Factory Warranty

The materials and products on this site are provided “customized per client” and with a 1-year warranty against craftsmanship, whether expressed or implied. This warranty does not include damages incurred by the consumer, damages to any property, normal wear-and-tear, or aging of the products. Due to the inherent properties of wood, Lowcountry Swingbeds does not provide warranty coverage for the natural aging of wood. This includes, but is not limited to, natural phenomena like cracking or splitting that may occur over time in wooden products. It is recommended to keep your swing covered when not in use to protect against the elements and inclement weather to preserve the life and quality of your product. Lowcountry Swingbeds does not make any warranties or representations for materials and products purchased by a third party.

All warranty claims will be evaluated on a case-by-case basis. Lowcountry Swingbeds retains full discretion in determining the legitimacy of any claim and the appropriate remedial action, if any.